


KANEPACKAGE PHILIPPINE INC.

No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna
 Telephone No. (049) 545-7166 to 69
 Fax No. (049) 545-6302

INVESTIGATION REPORT FORM (IRF)
☒ Inhouse Detection

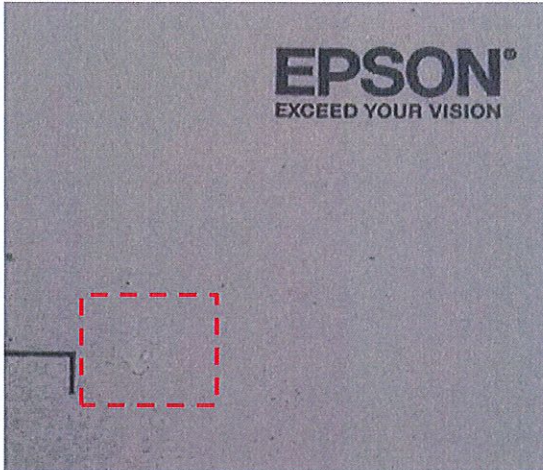
☐ Customer Claim

Control No.: 220

Date Issued: 20 06 11

Customer	EPSON IJP	Attention To	Mr. Gerald De Guzman / Ms. Weena Apalla
Item Code	5153460-01	Department	PRODUCTION
Item Description	INDIVIDUAL BOX	Date of Detection	20 06 10
Job Order Number	WO-DRS-20-L-0039-62	Section Detected	QA - IN LINE

ILLUSTRATION OF THE PROBLEM
☐ Major

☒ Minor


Lot Quantity (pcs.)	Reject Quantity (pcs.)	Reject Percentage
1,300	20	1.54%

Nature of Defect:

GLUE STAIN

Requirement:

No glue stain on the surface of the item and no peel-off

Actual:

The item has glue stain and peel off

NO. OF OCCURRENCE	DISPOSITION	AREA OF OCCURRENCE / ORIGIN	CONTENT
☒ First ☐ Recurrence No.: _____ Date: _____	☐ Hold ☐ Special Acceptance ☐ For Rework ☒ Reject / Disposal	☐ Slotter ☐ EQOS ☐ Diecut ☐ Detaching ☒ Gluing SEMI AUTO ☐ Vertical ☐ Others: _____	☐ Material ☐ Dimension ☒ Appearance ☐ Process / Method
Issued by	Checked by	Approved by	Received by (Receiving Section)
 Adrian Vergara QA-IE Staff	 QA Supervisor	 Mr. Rexel Almarico QA Asst. Manager	Mr. Gerald De Guzman / Ms. Weena Apalla Head/ Supervisor

I. INVESTIGATION / ANALYSIS
DIRECT CAUSE: (Analyze the reason of occurrence, why it happened?)

INDIRECT CAUSE: (Analyze the reason of occurrence, why it leaked?)

System / Training	Why 1:	Why 1:
	Why 2:	Why 2:
	Why 3:	Why 3:
	Why 4:	Why 4:
	Why 5:	Why 5:
Design / Toolings	Why 1:	Why 1:
	Why 2:	Why 2:
	Why 3:	Why 3:
	Why 4:	Why 4:
	Why 5:	Why 5:
Process / Material	Why 1:	Why 1:
	Why 2:	Why 2:
	Why 3:	Why 3:
	Why 4:	Why 4:
	Why 5:	Why 5:

NOTE: CANCEL - THE ITEM IS GOOD

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INVESTIGATION REPORT FORM (IRF)**FINAL CONCLUSION****OCCURRENCE ROOTCAUSE****OUTFLOW ROOTCAUSE****IMMEDIATE ACTION:** (Action to be done to contain/ temporary correct the problem found)**CORRECTIVE ACTION:** (Actions to be done to ensure that the problem will not happen again)**A. Sorting Result**

Actions to be done to eliminate recurrence

Who / When

	Location	Total Stock	NG	Total Good		
RM					System	
WIP						
FG						

B. Orientation

Date	Time		
Title		Design / Tools	
Issues			

C. Reworking

Rework Quantity			
Total Good		Process	
Rework Percentage (Good)			

II. QA ROOTCAUSE VERIFICATION (To be filled out by QA In-charge)

Date Conducted: _____ PIC: _____

Identified Rootcause

Recommendation

III. CORRECTIVE ACTION VERIFICATION (To be filled out by QA In-charge)

	Checked by	Date	Implemented?	Remarks
1st Verification of Action			[] Yes [] No	
2nd Verification of Action			[] Yes [] No	
3rd Verification of Action			[] Yes [] No	
Effectiveness of Action			[] Yes [] No	

Note: If no same defects / problems occurs for 5 consecutive deliveries, corrective action is considered effective / closed. If the same problem occurs within 5 consecutive deliveries or 3rd verification of action still not yet implemented, Investigation Report shall be re-issued to the affected department to provide new improvement action.

IV. CLOSURE

Status:	Remarks:	Approved by:	Process Owner Acknowledgment: (Receiving Section)
☒ Closed	☒ CANCELLED Remarks: Blue star is still Good	☒ Approved QA Supervisor Date: 210601	☒ Approved QA Ass. Manager Date: 210601
☐ Still Open		☐ Approved Line Leader Date: 210601	☐ Approved Department Head Date: 210601

DATE AND
SIGNATURE

M. M. 21.06.01

KANEPACKAGE PHILIPPINE, INC.

SO No. :
 JO No. :
 ISSUED BY :
 DATE ISSUED :
 CUSTOMER :
 WO-DRS-20-L-0039-62
 JC2
 30-MAY-2020
 EPSON PRECISION PHILIPPINES INCORPORATED - IJP

NETSUITE
 QA TRANSFER TO FG
 BY: JRM/1280
 DATE: 200610
 TIME: 11:25 AM

Light Industry Science Park II,
 National Highway, Calamba, 4027 Laguna
 Tel: (049) 545 7186/87
 Fax: (049) 544-0010

Item Description: 515346001 INDIVIDUAL BOX PA3
 Quantity: 1300 Piece
 Delivery Date: 9-JUNE-2020

Memo :
 BK Code : 515346001
 Blades :

Material Description	Qty To Be Used	Cut Size	No. of Cuts	Actual Qty Used	DR No.	Supplier	Batch No.	Issued By
874X918MM CF TX200/CM125/TX200 0	662	0	0	0pcs 662	157559	TS		Shiny 6/10

PROCESS	Finished		GOOD QTY	REJECT QTY			OPERATOR	Remarks
	Date	Time		Trial run	In-house	Supplier		
1. MEMOR IN 1.3 QOS 100610	6/10		662				JRM/V	
2. LAMIN IN 2.1 ETHERNA 100610	6/10		662				FJOL	
3. DETACH								
4. CONVEYOR 1	6/10		1340				MYAMC 2200N	
5. LOT NUMBERING	06/10		1300				KIM / EBRON	
6. SCREENING	06/10		1280		20		ETREN / DAN	BAL
7. QA BUNDLE								

REJECTION HISTORY

2.
3.
4.
5.

NOTES

1.
2.
3.
4.
5.

PR-007-F07

JO Received By(WHSE):

Signature over printed name/Date/Time

JO Returned to(QA):

Signature over printed name/Date/Time

PRODUCTION OUT
 BY: EUPC
 DATE: 200610
 NETSUITE

QUALITY ASSURANCE DEPARTMENT
 ENCODED
 DATE & TIME
 ENCODER'S SIGNATURE

No Mats Shiny 6/8 4/9 (DHW)

Andrea

06/10